



NEWS FROM THE FEDERAL COMMUNICATIONS COMMISSION

FCC Seeks to Advance Next Generation 911 Framework

Seeks Stakeholders' Input on How New Technologies and Services Could Reshape 911

WASHINGTON, September 30, 2026—Today, the Federal Communications Commission announced another step in the right direction as the FCC works to ensure calls to 911 always go through, no matter what technology a consumer is using to connect. The Commission approved a Notice of Inquiry (NOI) to seek comment on ways the agency can best adapt its approach to the changing communications landscape and apply these objectives to the next generation of communications technologies and platforms.

Consumers expect reliable, fast connectivity to 911 services. Our nation's 911 system plays a vital role every day in saving lives, protecting property, and connecting people with needed emergency assistance. As new communications technologies, services, and platforms emerge, they allow the public to reach 911 in more ways than ever before, but they also raise questions about the continued effectiveness of traditional approaches to 911 regulation.

Through this NOI, the Commission applies its first principles approach and initiates a comprehensive examination of its 911 framework in an era of rapid technological change. The Commission invites stakeholders to look beyond the 911 system of today, consider how new technologies and services could reshape 911, and provide input on how the Commission can best adapt its approach to meet public safety needs and consumer expectations in the years ahead. Specifically, the Commission asks stakeholders to examine the core objectives of the 911 framework and how to apply these objectives to the next generation of communications technologies and platforms. The Notice aims to explore modernizing the Commission's decades-old "911 scope" analysis used to determine whether new technologies and services should be subject to the Commission's 911 framework. The Notice also seeks comment on possible approaches to harmonizing 911 requirements across traditionally separate service categories and inquires how the Commission's legal authority to regulate 911 applies in the evolving modern communications ecosystem.

Action by the Commission September 30, 2026 by Notice of Inquiry (FCC 26-63). Chairman Carr, Commissioners Gomez and Trusty approving. Chairman Carr and Commissioner Trusty issuing separate statements.

PS Docket No. 26-197

###

**Media Contact: MediaRelations@fcc.gov / (202) 418-0500
@FCC / www.fcc.gov**