



Number: PL-624
Date: February 6, 2024
Subject: NPA 357 and 559 All-Services Overlay (California)
Related Previous Planning Letters: 098

General Description

On December 14, 2023, the California Public Utilities Commission in Application 23-01-012, Decision 23-12-012, approved an all-services distributed overlay as the relief method for the 559 NPA. The 559 NPA is in Central California in the San Joaquin Valley. It includes all or portions of Fresno, Madera, Mariposa, Merced, Tulare, and Kings counties and serves communities including, but not limited to, Clovis, Coalinga, Fresno, Madera, Porterville, Reedley, Selma, and Visalia. The new **357 NPA** will serve the same geographic area currently served by the existing 559 NPA. Additionally, central office (“CO”) codes in the 357 NPA will be available for assignment only when all assignable CO codes in the 559 NPA have been assigned.

Implementation of Relief Plan

Implementation of the 559/357 NPA overlay is as follows:

	Date
Network preparation and customer education begins	February 28, 2024
Start of permissive 1+10-digit dialing	August 26, 2024
Earliest date CO codes in the new 357 NPA may be ordered through NANPA*	January 19, 2025
End of permissive dialing and start of mandatory 1+10-digit dialing	February 26, 2025
Earliest new 357 CO code activation date**	March 26, 2025

* CO codes in the 357 NPA available only when all assignable CO codes in the 559 NPA are assigned.

** In-service Date of the New 357 NPA

Central Office Code Listings and NPA Maps

A rate center map of the 559/357 NPA overlay is attached. Since CO code information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv’s LERG™ Routing Guide or the NPA NXX Activity Guide (“NNAG”) for updated information. Information in the LERG™ Routing Guide and NNAG is available by license contract from Telecom Routing Administration at 732-699-6700.

Dialing Plan

Coincident with the introduction of mandatory 1+10-digit dialing on February 26, 2025, the dialing plan for the 559 and 357 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA)	1 + 10-digits (1 + NPA-NXX-XXXX)*
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*10-digit dialing permissible at wireless providers' discretion

Network Testing

All international and domestic carriers should ensure that the new 357 NPA has been activated throughout their networks prior to March 26, 2025. The test number to verify the routing to the 357 NPA will be in service beginning December 26, 2024 through April 26, 2025. The test number to verify the routing to the 357 NPA is 357-357-1357. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 559 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
Altice (CSC Wireless)	Deborah Anstead	516-803-6232	Deborah.Anstead@AlticeUSA.com
American Messaging	Norman Lee	972-353-1835	norman.lee@americanmessaging.net
AT&T (New Cingular Wireless, Pacific Bell, Teleport Communications America)	Sharon Poer	256-744-7105	sharon.poer@att.com
AT&T (New Cingular Wireless, Pacific Bell, Teleport Communications America)	Javier Rodriguez	512-574-4639	jrodriguez4@att.com
Bandwidth.Com	Taylor Nicholson	737-206-7796	codeadmin@bandwidth.com and tnicholson@bandwidth.com
Charter Fiberlink	Matthew Nolan	813-705-8624	matthew.nolan@charter.com
Charter Fiberlink	Kathy Troughton	314-394-9856	Kathy.troughton@charter.com
Comcast IP Phone	Bryan Medina	303-372-1313	Bryan_Medina@comcast.com
Commio	Sam Shiffman	737-867-5001	sam@gocommio.com
DISH Wireless	Kathy Rogers	303-706-5134	kathy.rogers@dish.com
DISH Wireless	Melinda Yost	720-341-0182	Melinda.yost@dish.com
DISH Wireless	Daniel Bowlin	303-706-4072	daniel.bowlin@dish.com
Ducor Telephone	Eric Votaw	559-534-2218	evotaw@Varcomm.biz
Exiant Communications	Douglas Osborne	570-709-5525	dosborne@exiantcom.com
Fractel	Michael Crown	321-499-1001	mike@fractel.net and pooling@fractel.net
Frontier Communications	Rosemary Coates	585-777-7949	Rosemary.coates@ftr.com
Frontier Communications	Laura Simmons	585-200-1826	laura.simmons@ftr.com
Frontier Communications	Judy Geise	214-724-7719	Judy.geise@ftr.com
Frontier Communications	Julie Sell	260-461-3449	Julie.sell@ftr.com
Frontier Communications	Ellen Washbon	585-777-1165	Ellen.Washbon@ftr.com
HD Carrier	Erla Erlingsdottir	702-913-1084	erlae@widevoice.com
HD Carrier	Tandy Decosta	702-913-1078	tdecosta@widevoice.com
IP Horizon	Douglas Osborne	570-709-5525	dosborne@iphorizon.com
Kerman Telephone	Jason Tikijian	559-846-4893	jtikijian@sebastiancorp.com
Kerman Telephone	Marisela Gonzalez	559-846-9311	MEGonzalez@sebastiancorp.com
Lumen (CenturyLink, Level 3)	Rita Schmitz	608-796-5600	Rita.schmitz@lumen.com
Nuso	Kevin Moss	314-390-6208	Kevin.moss@nuso.cloud
Peerless (Wavenation)	Jami Perez	312-766-1524	Jami.Perez@infobip.com
Ponderosa Telephone	Georganna Payne	559-868-6343	georgannap@ponderosatel.com
RCLEC	Paul Thompson	720-863-7783	telco-ops-carrier@ringcentral.com

Sierra Telephone	Linda Lassen	559-642-0357	lindal@stcg.net
Sierra Telephone	Erin Miller	559-642-1380	erinm@stcg.net
Sierra Telephone	Morgan Shield	559-642-1650	morgans@stcg.net
Sinch (Onvoy, RadiantIQ)	Allyson Blevins	312-910-2222	allyson.blevins@sinch.com
Skye Telecom DBA Skyetel	Douglas Osborne	570-709-5525	dosborne@skynetel.com
T-Mobile (MetroPCS, Sprint)	Karen Riepenkroger	913-315-8546	Karen.S.Riepenkroger@t-mobile.com
T-Mobile (MetroPCS, Sprint)	Shaunna Forshee	913-315-9108	Shaunna.L.Forshee@T-mobile.com
Telnyx	Tessa Whiteside	312-270-8238	tessa@telnyx.com and numbering@telnyx.com
Terra Nova	Nick Olsen	321-428-8880	nick@tntelecom.net
Ton80 Communications	Glenn Dalgliesh	443-912-1000	Glenn@ton80com.com
Twilio	Carol Keith	864-477-9651	regulatory-north-america@twilio.com
U.S. TelePacific dba TPX Communications	Claudia Trinidad	818-914-3340	ctrinidad@tpx.com
Utility Telecom Group	Jim Sohn	805-540-5425	jsohn@utilitytelephone.com
Verizon (MCI Metro, XO California)	Chanda Brown	908-559-2339	Chanda.brown@verizon.com
Verizon (MCI Metro, XO California)	Brandon Orozco	713-425-4165	brandon.orozco@verizon.com
Verizon Wireless	Dana Crandall	682-831-3662	Dana.crandall@verizonwireless.com
Vonage Holdings Corp.	Michael Ortega	703-304-8288	michael.ortega@vonage.com
Wide Voice	Erla Erlingsdottir	702-913-1084	erlae@widevoice.com
YMAX	Bob Salvo	908-806-2784	bob.salvo@ymaxcorp.com

NEVADA

209/350 AREA CODE

559/357 AREA CODE



831 AREA CODE

805/820 AREA CODE

661 AREA CODE

442/760 AREA CODE



California 559/357 Area Code Overlay Rate Center Map

- Area Code Boundary
- Rate Center Boundary

September 2022