## CPRA Chapter Honors Three At Dispatchers' Appreciation Banquet

Don Root, President of the CPRA (Southern California) Chapter, reported that more than 275 persons attend the Chapter's annual Dispatchers' Appreciation Banquet during which three persons were honored for their dispatching achievements. The Chapter's Operations Committee chaired by Joan Lundy arranged the banquet.

Patricia Hill of the California Highway Patrol - Los Angeles Communications was honored as Dispatcher of the Year.

**Sue Musgrove** of the Santa Ana Police Communications was honored as Supervisor of the Year.

Scott Cullen of Heartland Fire Communications was presented the Outstanding Performance Award. At the banquet after



Patricia Hill Dispatcher of the Year



Scott Cullen
Outstanding Performance



Sue Musgrove Supervisor of the Year

Photos Courtesy of Rick Mouze

Cullen was presented the award, John and Lynn Endicott were introduced. Endicott was struck by lightning last September, and Mrs. Endicott called 9-1-1 and was connected to Cullen, whose professional handling of the call (his first involving prearrival instructions after completing EMD training) resulted in Mrs. Endicott providing CPR to her husband while first-responders were enroute.

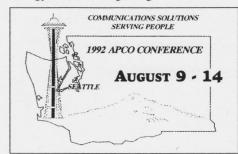
Also at the banquet two CPRA Chapter

Avoid the High Cost and

members received Presidential Awards from APCO President Ronnie Rand for their efforts to gain passage in Congress of the Resolution for National Public Safety Telecommunicators Week. Plaques bearing the APCO badge and the award inscription were presented (see Pg. 60) to Lynn Diebold of the California Highway Patrol and Spence Leafdale of the Los Angeles Police by APCO President-Elect John S. Powell, who attended the banquet.

CPRA President Root, serving on the FCC's Emergency Broadcast System Advisory Committee, attended two meetings dealing with the EBS. The first, in Las Vegas, covered the need to update EBS plans at the state and local level. At the second, in Washington, D.C., working groups were named to deal with FCC rules revisions, industry and public awareness, and technical standards. Root was named chair of the technical standards group which will study how to improve the ability of the public safety community to provide warning and critical information to the public through the electronic media in time of emergency. Also on the advisory panel are APCO members Glen Nash and Joe Blair.

The CPRA and Northern California Chapters held their annual joint conference in May hosted by San Luis Obispo County Communications. The theme for the threeday conference was "Public Safety Communications in the 1990s: Advancing Technology and Declining Budgets."



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